

Post	SUPPORT WORKER (CARE BANK)
Service	ADULTS WITH LEARNING DISABILITIES

Qualifications	Essential	Desirable
LDAF/LDQ		✓
Diploma or NVQ Level 2 [+] in Health & Social Care (Adults)		✓
Educated to GCSE or equivalent	✓	
First Aid Certificate		✓
Full Driving Licence		✓
Experience		
Two years working with people who have a learning disability		✓
Experience of working within a supported living environment		✓
Relevant work experience	✓	
Voluntary work for a charity		✓
Skills		
Ability to work alone (unsupervised) and as part of a team and use initiative	✓	
Practical skills – Organisational skills (e.g. activities etc)	✓	
Good verbal and written communication	✓	
Patience and ability to listen to and empathise with people	✓	
Interpersonal skills – ability to engage with people	✓	
Ability to manage challenging behaviour		✓
Ability to provide personal care support including personal hygiene	✓	
Knowledge		
An experiential knowledge of how to interact with service users and their families		✓
An understanding of people who have learning disability	✓	
Knowledge of how to manage stress		✓
Knowledge of how to facilitate promotion of independence	✓	
Knowledge of Health & Safety issues and Risk Assessments	✓	
Attitude		
A caring attitude based on respect for individuals and their rights	✓	
A respect for dignity of clients	✓	
Ability to appreciate equal opportunities and strategies to achieve this	✓	
Respect for the independence and dignity of service users	✓	
To be inclusive and allow service users to have choice in making decision relation to their life experience	✓	
Understanding and sympathetic to the ethos, values and principles of practice relating to Catholic Care	✓	
Willingness to work flexibly, unsocial hours including nights, weekends and bank holidays	✓	
Dependable, punctual and patient	✓	
Sensitive and caring approach to people	✓	
Willingness to take direction and undertake training	✓	